

# Emergency Information

## Yorisoi Helpline for Foreigners

0120-279-338 10:00~22:00

Are you having trouble with your visa, nationality, family issues, work, everyday life, discrimination, domestic violence, confinement or human trafficking? Call us. The service is available in English, Tagalog, Korean Chinese, Spanish, Portuguese and Thai. Your privacy will be protected. This is a model project of the Ministry of Health, Labour and Welfare.

## Hime Shelter

Ehime Prefecture has created an app to provide information in Japanese, English, Chinese and Korean. It will launch automatically into one of the languages if you use it on your cell phone. This app will provide updates on what is happening here in Ehime pref. in the case a natural disaster.



## Matsuyama City Disaster Prevention Portal

This site is operated by the Matsuyama City Disaster Prevention and Crisis Management Section and will be activated when a disaster occurs. It is provided in Japanese, English, Korean and Chinese (Simplified), and Chinese (Traditional). A Twitter account and email function are included.  
<https://city-matsuyama.secure.force.com>

## Speech Translation App “Voice Tra”

VoiceTra is a speech translation app developed by the National Institute of Information and Communications Technology (NICT). The app translates your speech into different languages. With an easy-to-use interface, you can also check whether the translation is correct.



iOS



Android

## Safety Tips for Disasters

The Japan Tourism Agency (JTA) has an app “Safety tips” with information of Earthquake Early Warnings, Tsunami Warnings, Eruption Notices, and Weather Warning in Japan. It is in English, Chinese (Simplified and Traditional), Korean and Japanese.



iOS



Android

## Japan Life Guide

The Council of Local Authorities for International Relations “Japan Life Guide” app has a information for foreign residents in Japan in English, Chinese, Korean, Spanish, Portuguese, Tagalog, Vietnamese, Indonesian, Thai, German, Russian, Japanese (with Japanese syllabaries/furigana) and Simple Japanese are available. You can use this app as an everyday guide as well as in times of disaster.

<http://www.clair.or.jp/e/index.html>



iOS



Android

## Emergency Info Pamphlet

EPIC made Emergency Cards for the international residents to prepare for a natural disaster or emergency cases. This card is written in 9 languages: Japanese, English, Chinese, Korean, Indonesian, Vietnamese, Portuguese, Burmese, and Khmer. Instructions for what to do in case of fire, earthquake or tsunami are provided. There are also useful Japanese phrases for calling a fire engine or an ambulance.

The Emergency Cards can be downloaded from the following web page of EPIC.

<http://www.epic.or.jp/kurasu/disaster.html>